VOLUME 1 | ISSUE #5

Monthly Newsletter

October 2026 | Published: 6th November 2026



ABOUT THE QUANTUM GROUP

Quantum is three organisations built around one belief: capability changes outcomes.

Quantum Infotrainers & Consultants Pvt. Ltd. delivers corporate training and development in behavioural and leadership development, IT skills, emerging technologies, and foreign language training, partnering with industry leaders to close skill gaps with measurable results.

Quantum Trainings Pte Ltd. carries that same methodology to global and Southeast Asian markets.

Quantum Foundation works beyond the corporate boardroom, preserving India's historical memory, honouring the scholars who protect it, and investing in the cultural literacy that underpins good leadership.

Different mandates. One standard.

Building Competencies. Driving Impact. Shaping the Future of Corporate Learning.

October in Motion: Training Delivered

October was a month of range. In the same few weeks, Quantum trainers helped professionals at a cement manufacturer put AI tools to work, took IT professionals deeper into ServiceNow, and helped employees of a global manufacturer start speaking Tamil. Client names are kept broad by design.

1. AI Tools for the Workplace — Two batches for a leading cement manufacturer, delivered by trainer in October. Participants learned practical AI tools they can apply to their everyday work.

2. ServiceNow — A technical programme on the ServiceNow platform for a technology-training partner. Feedback for this programme was collected directly by the client.

3. Tamil Language Training — A foreign and regional language programme for a global specialty-ingredients manufacturer, helping employees build working Tamil for the workplace.

Why it matters

Two AI batches back to back is a signal, not an accident. Organisations are moving past the question of whether to adopt AI and asking how quickly their people can use it well. The Tamil programme makes the opposite point just as clearly: some of the most valuable workplace skills are human ones — being understood, in the language your colleagues think in.

WHAT OUR CLIENTS SAY

4.76 / 5.0 ⭐

October's AI tools programme averaged 4.76 / 5 across its two batches, with both batches — consistent delivery from one day to the next.

LEARNING CORNER: BY THE METRICS

3 Training Programs Delivered	200+ Professionals Trained
150+ Training Hours Delivered	16 Organizations we reached

KEY PERFORMANCE INDICATORS

- Customer Satisfaction (CSAT): 4.85 / 5.0
- Trainer Feedback Average: 4.75 / 5.0

These metrics show that we build comprehensive capabilities with precision and measurable impact across diverse industry verticals.

CELEBRATING OUR PEOPLE

THE VISIONARY BEHIND THE QUANTUM GROUP — DR. PRATIK P. SURANA | CHIEF MENTOR & FOUNDER

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This October we celebrated the birthday of Dr. Pratik P. SURANA. His vision sets the direction for the group, his leadership inspires action, and his belief in people has shaped 25 years of Quantum. Here's to good health, happiness and many more years of purposeful leadership.

INDUSTRY INSIGHT

The Tool Is New. The Learning Problem Isn't.

This month, two batches of professionals at a leading cement manufacturer learned to work with AI tools — and rated the experience 4.76 out of 5. In the same weeks, Dr. SURANA argued that the AI problem in L&D isn't really about AI.

Both things can be true. A good AI programme does not succeed because the tools are impressive. It succeeds when people leave knowing exactly where those tools fit into the work they do on Monday morning. The same test applies to a Tamil class or a ServiceNow deep-dive: relevance to the role decides whether learning sticks.

That is why role-based training kept coming up in our October conversations. Different roles carry different responsibilities and different gaps. Training everyone the same way produces attendance; training each role for what it actually needs produces capability.

THE PATTERN WE'RE SEEING

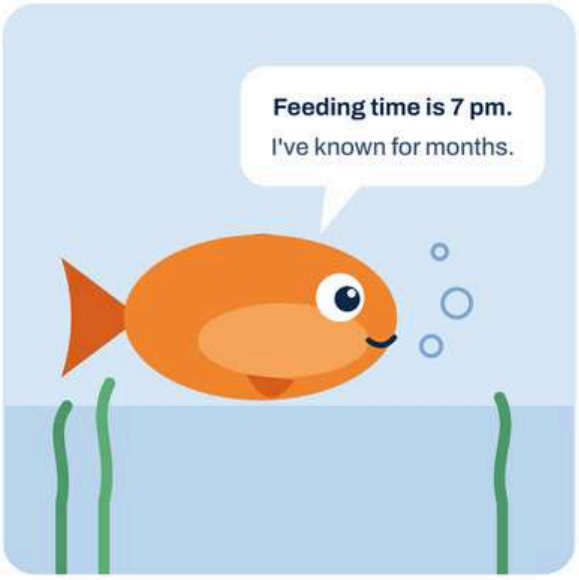
Organisations are no longer asking whether to train on AI. They are asking how fast their people can use it well — and that is a learning-design question, not a technology one.

DID YOU KNOW? QUANTUM LEARNING MATTERS · OCTOBER 2026

A goldfish remembers longer than your last training session.

Sorry, but the science is on the fish's side.

THE GOLDFISH

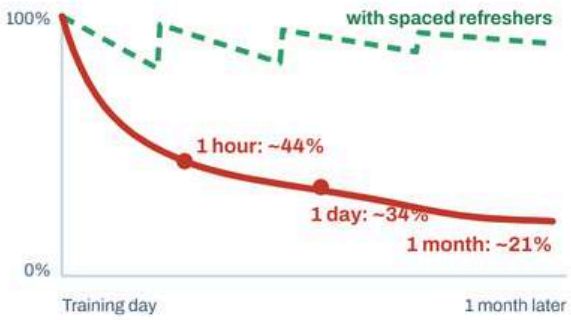


MYTH: goldfish have a 3-second memory.

FACT: in lab studies, goldfish have learned feeding cues and remembered them for months.

THE LEARNER

2/3 of new material forgotten within a day, without review



Ebbinghaus forgetting curve (1885). Refresher line is illustrative.

The fix isn't a better fish. It's reinforcement.

Refreshers, on-the-job practice and follow-up turn a training day into a skill that stays.

Quantum Infotrainers & Consultants Pvt. Ltd.

corporates@qicpl.com · +91 84484 44065

WHAT'S NEXT?

Three ways to engage with the Quantum Group:

- **SHARE YOUR CHALLENGE** — A capability gap in your organisation? Tell us. We'll help you close it.
- **BOOK A CAPABILITIES AUDIT** — Let's assess where your team stands and build a roadmap from there.
- **SUPPORT PROJECT DHAROHAR** — Quantum Foundation's work in preserving India's historical record continues. Partner with us, or nominate a historian for next year's awards.

See you next month for Issue #6 (November 2026)

Until then: Keep building. Keep growing. Keep solving.

The Quantum Group

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www.qicpl.com | corporates@qicpl.com | +91 84484 44065
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